

Software Solutions

Asset Lifecycle Management, Tracking, & Reporting System



Cradle-to-Grave Asset Lifecycle Management

Buckeye Mountain's iTrack System provides real time asset management tools via the Software as a Service (SaaS) model. Buckeye Mountain maintains detailed, historic records for asset acquisition, initial configuration, deployment, RMA, repair, reconfiguration and eventual end of life retirement.

Your asset's information can be retrieved in real time via an easy to use web browser interface, from anywhere. Additionally, information and reports can be exported for presentations and review.

Delivering Value by
Providing Detailed
Information on Asset
Inventory Counts and
Location, Repair
Trends and Costs

It is critical to have a supplier that has vested interest with the customer to be the single source of accountability for all elements from software to mobile and wireless technologies.

Inventory Management

- Accurate real time counts of equipment and their associated locations
- Inventory is identified by manufacturer, model number and part number
- Track inventory shipments and deployments
- Provide a comprehensive detailed history of the device, what was changed and who made the changes
- Users can display data on customizable dashboards



Repair Management iTrack provides the following benefits:

- ► Track RMAs and repairs of bad order equipment and devices
- ► Track hardware, software and firmware upgrades and recalls
- Provide detailed repair cost estimation and repair history
- ► Identify bad actors and problematic equipment

► Root cause identification and trending data is captured as part of the repair record

Reports and Dashboards

iTrack collects data on all aspects of the asset lifecycle management, which would be useless if the data could not be retrieved and reported on.

- Dashboards can be configured and customized to display any number of data elements
- Detailed and comprehensive repair history reports can be run, identifying the issue reported, root cause, repair actions performed, cost, labor time and frequency
- Inventory counts can be reported on for the entire enterprise or very specific projects, products and locations
- ► Accurate time stamps are captured and are reportable for all aspect of the asset lifecycle process to include
 - Asset Add Date
 - In Service Date
 - Shipping Dates
 - Shipping Duration
 - Received Dates
- Repair Dates
- Repair Duration
- Repair Frequency
- RMA Dates

| MAE. | SERVICE C | ASSET 2 | DEVICE TYPE | RECEIVE FROM LOCATION | RECEIVED AT | REQUESTER | COMPANY 2 | REFARE | PRODUCT | FULFILLMENT | PRODUCT | RMA | DEVICE RECEIVE DATE # | SERVACE CENTER | SERVICE CENTER | REPAIR TO | SERVICE | SHP TO | RAL |
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| 19255 | CV002A517768 | 006707 | Teklogix 7530 G2 | Harristoury, PA (HS-IM) 3500 Industrial Rd | Buckeye Mountain Service Center | dohitteker | Harfolk Southern (HS) | | 26460 | CV0028211641 | FULFILLED | 13-01- 2015 | | | | | | 10-01- | Device Linked |
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Questions?

Contact a Buckeye Mountain Representative for more information. Sales@buckeyemountain.com



WE ARE HERE TO HELP.

Please contact us for all of your rugged technology needs!



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